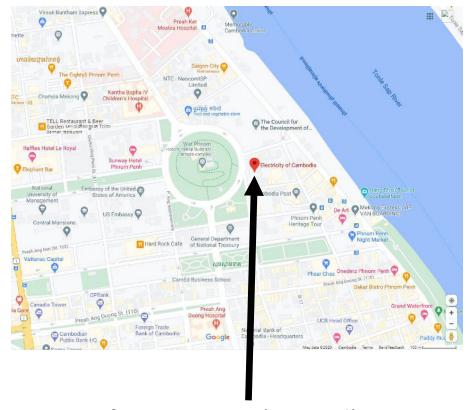






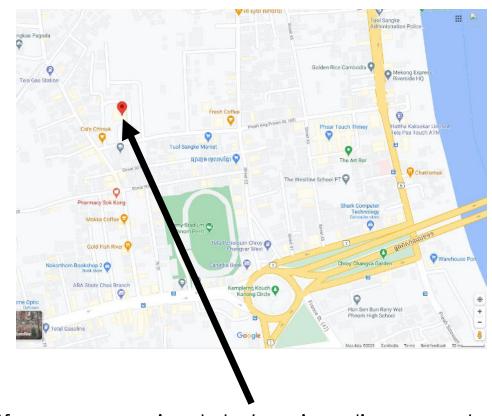
Payment of bills





If you are paying on time

https://goo.gl/maps/pYS5fSgu5oqc1gUx7

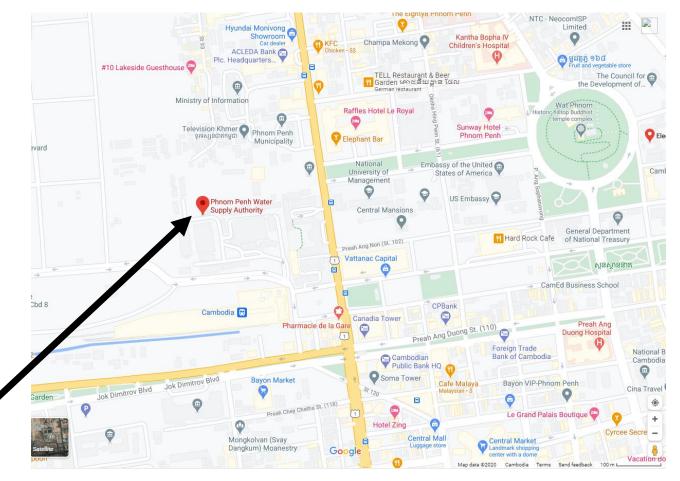


If you are paying late/service disconnected

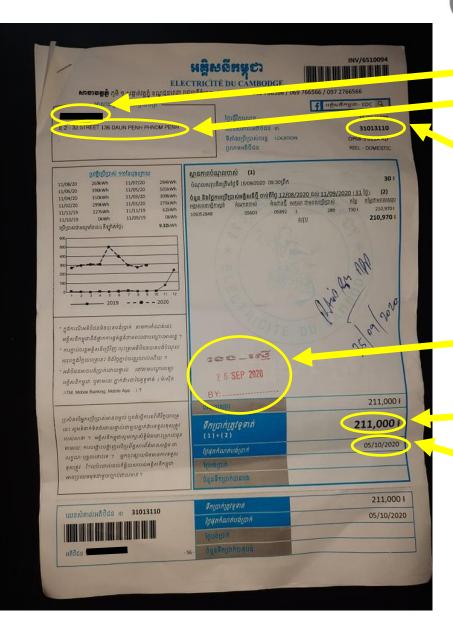
https://goo.gl/maps/q3aWjHiUg6XBNsru7

EDC office locations (Phnom Penh)





If you are paying on time in person or if you are paying late/service disconnected





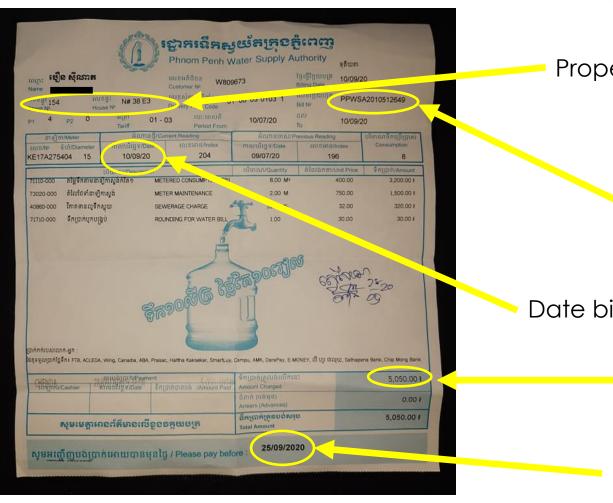
- Account name
- Property address

Account number

- Date bill issued
 - Amount due (Riels)
 - Date payment is due

Typical electricity (EDC) bill – issued every month





Property address

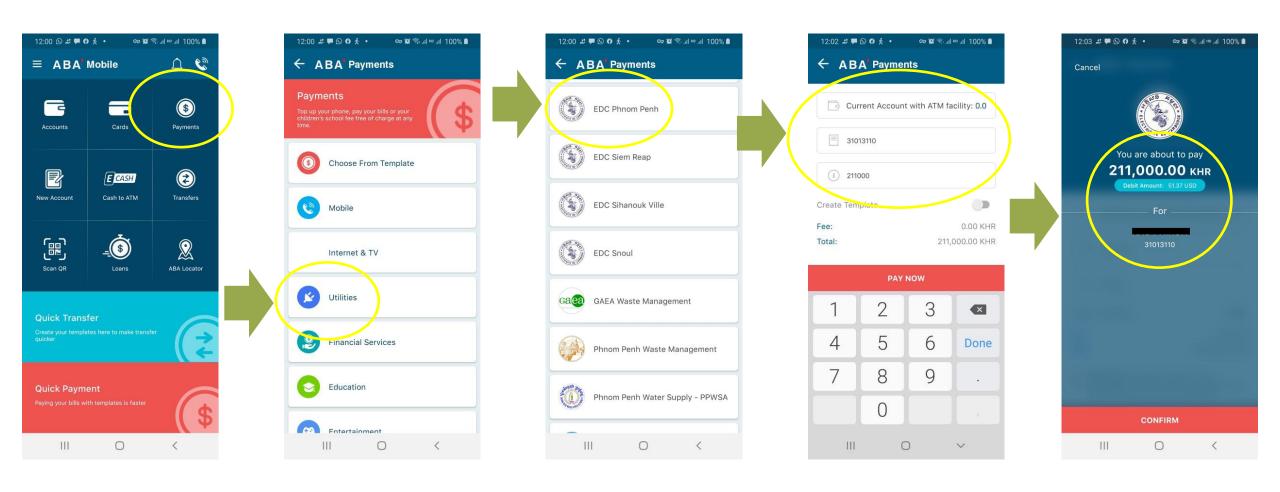
Account number

Date bill issued

Amount due (Riels)

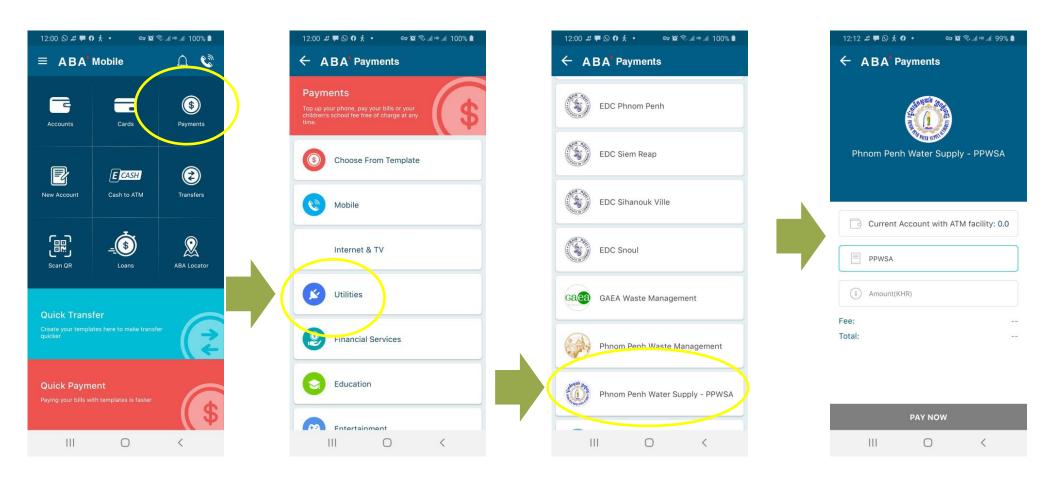
Date payment is due





We find the best and easiest way to pay water and electricity bills is via the ABA Application





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Notes:

- 1. Please ensure you pay your bills on time as re-connections are time consuming and costly
- 2. Check the addresses and account names are correct before paying
- 3. Become familiar with where the bills are placed sometimes you will find them in unusual places
- 4. EDC bills are issued every month virtually on the same date, so keep a look out!
- 5. Water bills are issued every 2 months again keep a look out for them
- 6. Once the due dates on the bills have expired you cannot pay by App, instead you have a few days grace to pay in the offices (see slides 2 & 3).
- 7. Bills can be paid at Wing outlets (almost on every street)
- 8. It may be a good idea to pay extra on your water bill to avoid disconnections
- 9. EDC reconnections usually take <2 working days and cost \$2.50
- 10. Water reconnections usually take <2 working days \$15.25
- 11. Don't expect any actions from these services on weekends and certainly not on holidays
- 12.EDC website: https://www.edc.com.kh/index.php
- 13.PPWSA website: http://www.ppwsa.com.kh/en/